

Privacy is central to the Respondus Monitor architecture. It minimizes the personal data being collected, uses an automated system to analyze it, and then restricts access to the results.

Privacy by Design

Respondus Monitor puts privacy and security ahead of product features - always.

Data Ownership

Proctoring data is owned and controlled by the university, not Respondus.

Fully Automated

Respondus Monitor is a fully automated solution. Only instructors see the proctoring results.

Compliance & Certification

Respondus Monitor meets the security requirements of FERPA, GDPR, CCPA, TX-RAMP, and SOC 2. Respondus engineers are AWS Certified.

WHAT WE DON'T DO

Don't require students to register at a Respondus website
Don't have students provide an email, password, or address
Don't link students with a 3rd-party identification service
Don't store biometric profiles on our servers
Don't watch students live while taking exams
Don't "drop in" on students during an exam
Don't review videos after the exam
Don't cross-reference network or location data of student
Don't sell or share data (it's the institution's data, not ours)
Don't access files on the student's computer

Don't do anything on the computer when our proctoring system isn't in use

A DEEP UNDERSTANDING OF HIGHER ED







WHAT WE DO

- Integrate seamlessly with the institution's learning system
- Extend the features of the online testing system already in use
- Turn off the webcam automatically when an exam is completed (or exited)
- Allow institutions to select their own retention policy for proctoring results and exam videos
- Encrypt all data from start to finish
- Require all proctoring results and videos to be accessed via the learning system
- Track all database access by Respondus staff using AWS CloudTrail