Privacy Overview

Privacy is central to the Respondus Monitor architecture. It minimizes the personal data being collected, uses an automated system to analyze it, and then restricts access to the results.

**Privacy by Design**
Respondus Monitor puts privacy and security ahead of product features - always.

**Data Ownership**
Proctoring data is owned and controlled by the university, not Respondus.

**Automated**
Respondus Monitor is a fully automated solution. Only instructors see the proctoring results.

**Compliance & Certification**
Respondus Monitor meets the security requirements of FERPA, GDPR, CCPA, Privacy Shield, and SOC 2 certification. Respondus engineers are AWS Certified.

**WHAT WE DON’T DO**
- Don’t require students to register at a Respondus website
- Don’t have students provide an email, password, or address
- Don’t link students with a 3rd-party identification service
- Don’t store biometric profiles on our servers
- Don’t watch students live while taking exams
- Don’t “drop in” on students during an exam
- Don’t review videos after the exam
- Don’t cross-reference network or location data of student
- Don’t sell or share data (it’s the institution’s data, not ours)
- Don’t store student grades on Respondus servers
- Don’t access files or data on the student’s computer
- Don’t do anything on the computer when our proctoring system isn’t in use

**WHAT WE DO**
- Integrate seamlessly with the institution’s learning system
- Extend the features of the online testing system already in use
- Turn off the webcam automatically when an exam is completed (or exited)
- Allow institutions to select their own retention policy for proctoring results and exam videos
- Encrypt all data from start to finish
- Require all proctoring results and videos to be accessed via the learning system
- Track all database access by Respondus staff using AWS CloudTrail