LockDown Browser® and Respondus Monitor®

WHAT IS RESPONDUS LOCKDOWN BROWSER?

LockDown Browser is a locked browser for taking quizzes in Canvas. It prevents you from printing, copying, going to another URL, or accessing other applications during an assessment. If a Canvas quiz requires that LockDown Browser be used, you will not be able to take the quiz with a standard web browser.

LockDown Browser should only be used for taking Canvas quizzes. It should not be used in other areas of Canvas.

INSTALLING LOCKDOWN BROWSER

If LockDown Browser has already been installed, skip to the next section. If not, LockDown Browser must be installed to each computer (Windows or Mac) being used to take a test.

- Your institution or instructor will provide the instructions for downloading and installing LockDown Browser.
- > Follow the onscreen instructions to complete the install.

TAKING AN ASSESSMENT

- Close all programs, unless one is used to connect you to the Internet.
- **2.** Log into Canvas with a regular browser, select the course and navigate to the quiz.
- **3.** If you have not already installed LockDown Browser:
 - Select the link to download the application and follow the installation instructions.



LockDown Browser

This assessment requires the use of LockDown Browser.

 $\underline{\text{Download \& install LockDown Browser to this device}}$

If you have returned to this page after your assessment:

Click here to return to your course

- Return to the quiz page in a standard browser. Click on the name of the quiz and LockDown Browser will launch and the quiz will begin.
- **4.** If LockDown Browser is already installed, click on the name of the quiz to launch LockDown Browser.

- **5.** If prompted to close a blocked program (e.g. screen capture, instant messaging), choose Close Process.
- **6.** The test will then start. (Note, once a test has been started with LockDown Browser, you cannot exit the quiz until the Submit button is clicked.)

USING WITH A WEBCAM (Respondus Monitor)

You may be required to use LockDown Browser with a webcam, which will record you during an online, nonproctored exam. (The webcam feature is sometimes referred to as "Respondus Monitor.")

Your computer must have a functioning webcam and microphone. A broadband connection is also required.

If a quiz requires LockDown Browser **and** a webcam, follow steps 1-6 in the previous "Taking an Assessment" section. At this point the Startup Sequence for the webcam begins.

- You will first need to review and agree to the Terms of Use.
- > The **Webcam Check** will confirm that your webcam and microphone are working properly.
- The remaining steps of the Startup Sequence will depend on settings chosen by your instructor. Follow the instructions and note your progress along the left side of the screen.
- If you encounter a problem, select the It's not working link for troubleshooting tips.

The quiz will begin after the Startup Sequence is complete. You cannot exit LockDown Browser until the quiz is submitted for grading.

PROBLEMS?

If you have problems downloading, installing, or taking an assessment with Respondus LockDown Browser, contact your instructor or your institution's help desk.

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