

LockDown Browser® and Respondus Monitor®

▶ BLACKBOARD LEARN ULTRA

WHAT IS RESPONDUS LOCKDOWN BROWSER?

LockDown Browser is a custom browser that locks down the testing environment in Blackboard. When students use LockDown Browser to access a test, they are unable to print, copy, visit other websites, access other applications, or close a test until it is submitted for grading. Tests created for use with LockDown Browser cannot be accessed with standard browsers.

LockDown Browser works much like a standard browser, but some options have been removed or work differently. The list below highlights some of these differences.



- Modified Toolbar** - the condensed toolbar includes only Forward, Back, Refresh, and Stop functions.
- Assessment Mode** - assessments are shown full-screen and cannot be minimized, resized, or exited until submitted for grading.
- Disabled Controls** - all printing, keystroke combinations, screen grab, function keys, and right-click menus have been disabled.
- Links** - links to other web servers do not compromise the secure testing environment.
- Blocked Features and Applications** - the Start button (Windows), system tray, and menu bars have been removed. Hundreds of screen capture, messaging, screen-sharing and network monitoring applications are blocked.

WHAT IS RESPONDUS MONITOR?

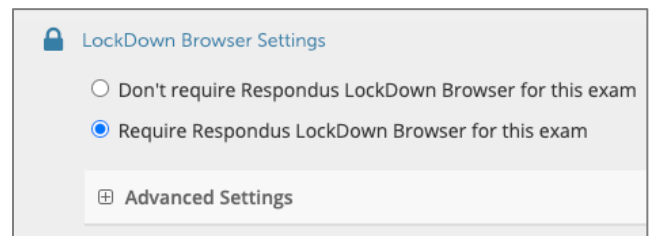
Some institutions additionally license Respondus Monitor, a webcam feature for LockDown Browser that records students during online, non-proctored tests.

When this feature is enabled for a test, students are required to use a webcam and microphone with LockDown Browser. After the test is complete, an instructor can review details of the assessment, and even view the recorded videos.

PREPARING A TEST

To set up a test in Blackboard Learn Ultra that requires students to use LockDown Browser, follow these steps:

- Make sure the test has been deployed in the Blackboard course.
- In the test, from the **Test Settings** menu, select the **LockDown Browser Dashboard** under Assessment Security. Alternatively, the **Books & Course Tools** section of the course navigation can be used to open the **LockDown Browser Dashboard**.
- A list of deployed tests will be displayed.
 - Tests labeled with **Required** require students to use LockDown Browser.
 - Tests labeled with **Not Required** do not require students to use LockDown Browser.
- To change the settings, select **Settings** from the context menu to the left of the quiz title and select the desired option.



- Several Advanced Settings are available:
 - Require LockDown Browser to view feedback and results.
 - Lock students into the browser until exam is completed. This is sometimes used in testing centers where a proctor can enter a password to exit an exam early.
 - Allow students to take the exam with an iPad, using the free LockDown Browser app.
 - Allow students to access a list of specified web domains during the test.

- > Enable Calculator or Print functions in the LockDown Browser toolbar.

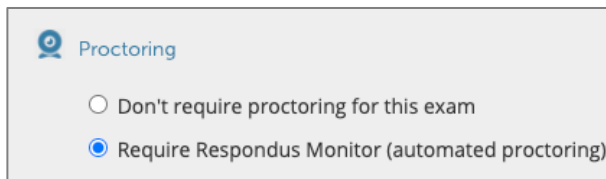
For additional information, select the [explain] link that follows each setting.

6. Click **Save and Close** to apply the settings.

USING RESPONDUS MONITOR (webcam feature)

If your institution licenses Respondus Monitor (the webcam feature for LockDown Browser), additional settings will appear in the LockDown Browser Dashboard.

Set the exam to require the use of LockDown Browser. Several options are then available for Proctoring. To require all students use a webcam during the exam, select **Require Respondus Monitor for this exam**.



Next, select the items to be included in the **Startup Sequence**, which includes the steps a student must complete prior to the start of an exam. Most settings are optional.

To give students the option to either take the exam with a webcam or in a proctored testing lab, select the proctored lab option under Advanced Settings for Respondus Monitor. A test password will then be required to access the test (the password should be given to the test proctor).

INSTALLING LOCKDOWN BROWSER

LockDown Browser must be installed to each computer being used for a test.

- > From any standard browser, open a test that requires LockDown Browser.
- > Download LockDown Browser by clicking the link provided, following the instructions on the download page.

STUDENT EXPERIENCE

From a student's perspective, this is how LockDown Browser is used for a test. **TIP:** Prior to the first test, have students complete a practice test that uses LockDown Browser to make sure they have installed it correctly.

1. Log into Blackboard with a regular browser, select the course and navigate to the test.
2. If LockDown Browser has not previously been installed, the student will be prompted to download and install the browser.
3. Return to the test and open it to launch LockDown Browser.
4. If the student is required to use a webcam to record themselves during the test, a **Startup Sequence** will guide the student through a webcam check and other items required by the instructor.

Note: Once a test has been started with LockDown Browser, the student cannot exit the test until the test has been submitted for grading.

REVIEWING WEBCAM VIDEOS

If students were required to use the webcam feature (Respondus Monitor) with the test, instructors can access information about the quiz sessions and can review the recorded videos. Note that Respondus Monitor is intended to be a deterrent, so it's up to the instructor to determine the level of review warranted.

To review student videos:

1. Return to the LockDown Browser Dashboard in the Blackboard course.
2. From the context menu to the left of the quiz title, select **Class Results**.
3. A roster of the students in the course is shown, along with the date, time, duration, review priority, and grade (if available) for the test.
4. Click [+] to expand the section for a student.

Details of the Startup Sequence and the exam session are shown in thumbnails. Click a thumbnail to view the video from the time indicated. Videos can be marked as reviewed or have comments added by the instructor.

OTHER TRAINING AND SUPPORT RESOURCES

The LockDown Browser Dashboard, accessed from within a course in your LMS, includes videos, guides and other resources to assist with getting started.

Other resources include:

- > **Student Guides, Training Videos and more** - available at respondus.com/lockdown-guides
- > **Knowledge Base and Ticket-based Support** - support.respondus.com

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