Respondus Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5 Rev)

Name of Product/Version: LockDown Browser and Respondus Monitor.

Report Date: April, 2026

Product Description: LockDown Browser is a client application installed to a user's computing device. It is based on the Chromium Embedded Framework (CEF) and renders content nearly identically to other browsers based on CEF (eg. Chrome, Edge).

Respondus Monitor is a web application that builds upon the LockDown Browser technology. When an exam requires the use of both LockDown Browser and Respondus Monitor, examinees go through a "startup sequence" that guides them through a webcam check and other requirements set by the instructor.

From an end-user's standpoint (and hence, from an accessibility standpoint), the technology for LockDown Browser and Respondus Monitor are essentially the same.

Contact Information: accessibility@respondus.com

Notes:

Our ongoing commitment to digital accessibility:

- We've retained an industry-leading digital accessibility firm (Ability, Inc., which was acquired by AudioEye, Inc. in May 2025) to conduct multiple independent audits of our product throughout the year and to update our annual VPAT.
- Our engineering team incorporates Ability's feedback into our software development lifecycle and development sprints throughout the year.

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- In addition to actionable accessibility reports, Ability provides digital accessibility training and documentation to our team throughout the year to ensure we remain up to date on the latest developments and changes in digital accessibility.

Maintaining the product across two operating systems:

Since Q3 2020 our protocol has included separately assessing the product on Mac and Windows computers to identify digital accessibility differences between the two operating systems. We've reached parity between the two operating systems, maintaining a high degree of compliance across both operating systems without discernable differences in the functionality of the product on a per-operating-system basis.

Operating systems and screen readers most-recently tested:

- Mac: macOS Tahoe 26.4.1, VoiceOver for macOS.
- Windows: Windows 11, NVDA 2025.3.2.

Evaluation Methods Used:

- Manual human-led auditing: Screen-reader testing on each operating system (NVDA on Windows and VoiceOver on Mac).
- Manual human-led auditing: Keyboard navigability testing on each operating system (Windows and Mac).
- Manual human-led auditing: Technical auditing; a multi-dozen point inspection on unique templates.
- Manual human-led auditing: Mobile-reflow testing.
- Random sampling testing when relevant (for example, reviewing a global component that is used repeatedly).
- Color-contrast testing is done with accessibility consultant's proprietary color contrast analyzer, part of the A11y Toolbox software suite.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)

Standard/Guideline	Included In Report
	Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.

Section 508 Conformance

As is noted in the conformance table below, the software/product in question, “LockDown Browser and Respondus Monitor”, meets or exceeds the conformance requirements of WCAG 2.1, levels A and AA. This also means that this software/product meets and exceeds the relevant accessibility conformance requirements of Section 508, which requires a minimum of WCAG 2.0, levels A and AA conformance

Table 1: Success Criteria, Level A

Notes: The product has been evaluated separately on a Mac and on a Windows computer. If the product has differences in outcome between the two operating systems, it will be noted in the Remarks and Explanations column below. If there is no difference in outcome between the two operating systems, there will be a single description in the Remarks and Explanations table.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, assisting the programmatic determination of the underlying code.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Product does not contain prerecorded audio or video.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Product does not contain prerecorded synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Product does not contain prerecorded synchronized media.
1.3.1 Info and Relationships (Level A)	Supports	The product does not rely solely on its visual appearance to show how information is organized. Content is programmatically organized and properly labeled as such.
1.3.2 Meaningful Sequence (Level A)	Supports	The order of content in the code makes sense when it is read aloud or presented without its visual layout; the reading order preserves the intended meaning.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions do not rely solely on sensory characteristics. All relevant instruction identifies the control by its name or purpose.
1.4.1 Use of Color (Level A)	Supports	Color is not the only method for conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A)	Not Applicable	Product does not contain audio content.
2.1.1 Keyboard (Level A)	Supports	All controls and content can be accessed and operated using only the keyboard.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Supports	There are no keyboard traps in the product; a keyboard-only user is able to move into and back out of every interactive part of the product.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	There are no single-character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Not Applicable	There are no time limits set by the product's standard content.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	The product contains no content of the types specified in this success criterion.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	The product contains no content of the types specified in this success criterion.
2.4.1 Bypass Blocks (Level A)	Not Applicable	The product does not contain repeated blocks of content.
2.4.2 Page Titled (Level A)	Not Applicable	The product is a browser-based application and does not move between different URLs. All screens of the content do, however, have appropriate clear and distinct headings.
2.4.3 Focus Order (Level A)	Supports	The focus order preserves meaning and operability; when a user activates the keyboard to move through the product, focus moves in a logical and predictable order.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of links throughout the product is clear from the link text itself, or from the link text combined with surrounding context.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not Applicable	The product does not contain functionality that requires multipoint or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Mouse activation happens when the user releases the mouse button/lifts their finger, not upon first press-down of the mouse.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	The visible text on elements either match or include the control's accessible name.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	The product does not make use of device or user motion to operate the user interface.
3.1.1 Language of Page (Level A)	Supports	The default human language of the product can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)	Supports	No change of context is initiated when any user interface component receives focus.
3.2.2 On Input (Level A)	Supports	Changing the setting of user inputs does not cause a change of context. In other words, changing a form field or selecting an option does not unexpectedly cause a major change without first notifying the user.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Customer support/help options appear in a consistent location and order.
3.3.1 Error Identification (Level A)	Supports	Errors that are detected are identified and described with a specific description as to the error in question.
3.3.2 Labels or Instructions (Level A)	Supports	The product provides labels and instructions for content that requires user input.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Information previously entered by or provided to the user that is required to be entered again in the same process is either auto-populated or available for the user to select.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	Does Not Apply	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A)	Supports	All user interface components have appropriate programmatically determined names, roles, and values.

Table 2: Success Criteria, Level AA

Notes: The product has been evaluated separately on a Mac and on a Windows computer. If the product has differences in outcome between the two operating systems, it will be noted in the Remarks and Explanations column below. If there is no difference in outcome between the two operating systems, there will be a single description in the Remarks and Explanations table.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	The product does not contain live synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The product does not contain synchronized media.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	The product does not restrict users to a specific orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	The purpose of all input fields can be programmatically determined.
1.4.3 Contrast (Minimum) (Level AA)	Supports	The product meets the minimum contrast levels required for text as it relates to font size and weight.
1.4.4 Resize text (Level AA)	Supports	The product gives users a way to resize text to 200% without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	Images of text are avoided, and any images of text that are present throughout the product meet the requirements of such a use case; providing an alt description of the image file that contains a description of the image itself as well as the textual message present within the image file.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	The content can be reflowed according to the requirements without loss of content or functionality, or requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	Non-text elements meet the minimum color contrast requirement.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	There is no loss of content or functionality when text spacing is set to the specified levels.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Not Applicable	There is no content of this kind in the product.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Not Applicable	All screens in the product are steps in a specific ordered process.
2.4.6 Headings and Labels (Level AA)	Supports	All headings and labels clearly describe the topic or purpose of their associated content and user interface components.
2.4.7 Focus Visible (Level AA)	Supports	Keyboard focus is visible on all focusable elements in the product.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	When a user interface component receives keyboard focus, no part of the component is hidden by author-created content.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	All functionality that uses a dragging movement for operation can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	The size of the target for pointer inputs across the product is at least 24 by 24 CSS pixels.
3.1.2 Language of Parts (Level AA)	Not Applicable	There is no content in a language other than the main language of the product.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms are repeated in the same relative order each time they appear.
3.2.4 Consistent Identification (Level AA)	Supports	Components that have the same functionality are identified consistently.
3.3.3 Error Suggestion (Level AA)	Supports	Detected errors are identified and described in text. In other words, when a user makes an error, the website should suggest how to fix it when a useful correction is known.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Users are able to check and correct information they submit.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	A cognitive function test is not required for any step in an authentication process.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Status messages are communicated to assistive tech in such a way that the technology will

Criteria	Conformance Level	Remarks and Explanations
		automatically communicate those status changes to users.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated.

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated.	N/A
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated.	N/A
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated.	N/A
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated.	N/A
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Not Evaluated.	N/A
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated.	N/A
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated.	N/A
1.4.8 Visual Presentation (Level AAA)	Not Evaluated.	N/A
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated.	N/A
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated.	N/A
2.2.3 No Timing (Level AAA)	Not Evaluated.	N/A
2.2.4 Interruptions (Level AAA)	Not Evaluated.	N/A
2.2.5 Re-authenticating (Level AAA)	Not Evaluated.	N/A
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not Evaluated.	N/A
2.3.2 Three Flashes (Level AAA)	Not Evaluated.	N/A
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not Evaluated.	N/A
2.4.8 Location (Level AAA)	Not Evaluated.	N/A
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated.	N/A
2.4.10 Section Headings (Level AAA)	Not Evaluated.	N/A
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not Evaluated.	N/A
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not Evaluated.	N/A

Criteria	Conformance Level	Remarks and Explanations
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Not Evaluated.	N/A
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Not Evaluated.	N/A
3.1.3 Unusual Words (Level AAA)	Not Evaluated.	N/A
3.1.4 Abbreviations (Level AAA)	Not Evaluated.	N/A
3.1.5 Reading Level (Level AAA)	Not Evaluated.	N/A
3.1.6 Pronunciation (Level AAA)	Not Evaluated.	N/A
3.2.5 Change on Request (Level AAA)	Not Evaluated.	N/A
3.3.5 Help (Level AAA)	Not Evaluated.	N/A
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated.	N/A
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not Evaluated.	N/A

Legal Disclaimer (Respondus)

This VPAT is provided for informational purposes only for the named product(s) and has been prepared in a best-faith effort to fully disclose accessibility conformance as of the date noted within the document. The information within this VPAT reflects the best available data and is subject to updates or change without notice, as software/apps/websites are complex, nuanced, and frequently changing.

Digital Accessibility is fluid; many of the WCAG success criteria are open to reasonable windows of interpretation. As such, while we strive to provide accurate and helpful information to evaluate our products under the WCAG accessibility standard, neither this document nor any statement contained in this document shall be construed to create or impose any express or implied warranty, guarantee, obligation or duty, contractual or otherwise.

Accessibility conformance of our product(s) is incredibly important to us. As such, we are committed to the continuous monitoring, testing, and improvement of accessibility compliance, including retaining an industry-leading accessibility firm that has and will continue to independently audit our code and provide guidance to our production staff regarding ongoing remediation and improvement.

We will continue to update this VPAT throughout time to document changes and improvements to accessibility.