LockDown Browser®

Blackboard Learn Original – K-12 Student Quick Start Guide

WHAT IS RESPONDUS LOCKDOWN BROWSER?

LockDown Browser is a locked browser for use with tests in Blackboard. It prevents you from printing, copying, going to another URL, or accessing other applications during an assessment. If a Blackboard test requires that LockDown Browser be used, you will not be able to take the test with a standard web browser.

LockDown Browser should only be used for Blackboard tests. It should not be used in other areas of Blackboard.

INSTALLING LOCKDOWN BROWSER

If LockDown Browser has already been installed, skip to the next section. If not, LockDown Browser must be installed to each computer or device being used for a test.

- Your institution or instructor will provide the link for downloading and installing LockDown Browser. This URL is unique to your institution.
- Follow the onscreen instructions to complete the install.

BEGINNING A QUIZ

Windows or Mac:

1. Close all programs, unless one is used to connect you to the Internet.
2. Locate the "LockDown Browser" shortcut on the desktop and double-click it. (For Mac users, launch "LockDown Browser" from the Applications folder.)
3. If prompted, agree to close any blocked programs (e.g. screen capture, instant messaging). Or, close LockDown Browser and close the blocked program before restarting.
4. Log into Blackboard.
5. Navigate to the test within the course and begin the test.

Chromebook:

1. Log into Blackboard with a regular browser, select the course and navigate to the test.
2. Open the quiz to launch LockDown Browser.

Note: Once a test has been started with Respondus LockDown Browser, you cannot exit until the test has been submitted for grading.

USING WITH A WEBCAM (instructor proctoring)

The instructor live proctoring option allows teachers to watch students remotely during an online test using a video conferencing system (such as Zoom or Google Meet). Your computer must have a functioning webcam and microphone. A broadband connection is also required.

1. Join the video conference at the specified time, using the link provided by your teacher. Note that the video conference session must be started in the video conference app, or via a "standard" browser (Chrome, Firefox, etc). You cannot start a video conference from within LockDown Browser.
2. When ready, your teacher will provide the start code for the exam. Begin the exam and enter the start code when prompted.
3. The video conference will continue to run in the background, enabling your teacher to see and hear you during the exam. However, you will NOT be able to access the video conferencing system controls during the exam.

Note: Student video is NOT recorded during these sessions.

PROBLEMS?

If you have problems downloading, installing, or taking an assessment with Respondus LockDown Browser, contact your teacher or your school's help desk.